

## HOW TO GIVE A TOUR

1. Welcome guests warmly and enthusiastically
  - Your name and length of tour.
  - Where are you from?
  - What do you know about Luther Burbank?
  - Mention may take photos only for personal use.
  
2. Don't talk too much.
  - Keep it short.
  - Pause after each portion of your tour.
  - Use easily understood words.
  - Know your audience and follow their interests.
  
3. This is not a history class. Relate dates to something
  - Burbank born 1849 the year of the gold rush
  - Came to California 1876, the Centennial year
  - Developed over 800 plants, one every 23 days
  - Use his age as in 'he was 24 when he dug up his first viable Burbank potato'
  
4. Admit that you can't answer all questions.
  - Fill out yellow question form.
  
5. In the house, open doors, wait as guests enter, close door
  
6. Most of all have fun.

Be relaxed yet enthusiastic and wear comfortable, neat clothes.

If needed, start tour from back door so tourists with walkers or wheelchairs can use the ramp. Once in the music room, open double doors and start tour from parlor as usual